

Dear Valued Patron,

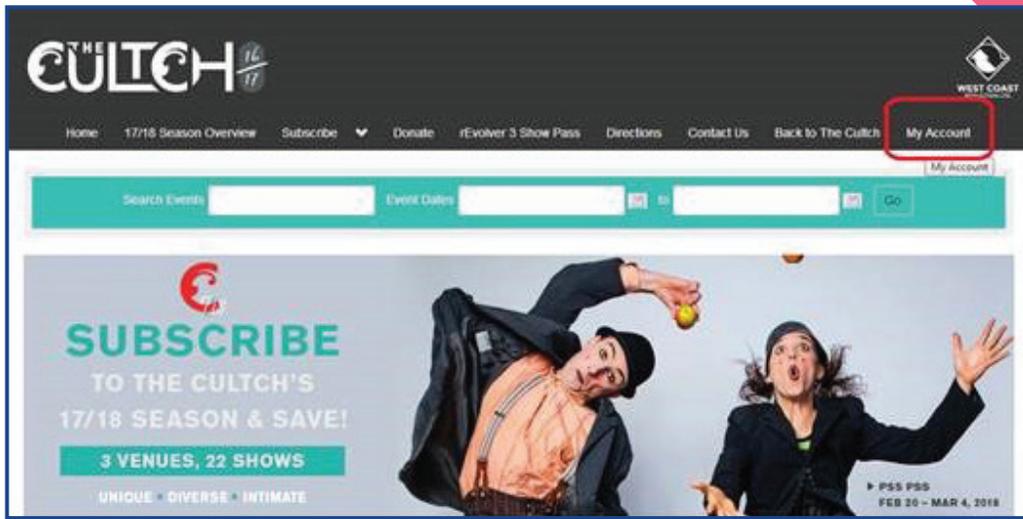
Thank you so much for Subscribing and joining us for another exciting season at the Cultch!

Below are some instructions on how to book your subscription tickets in our new Patron Centre!

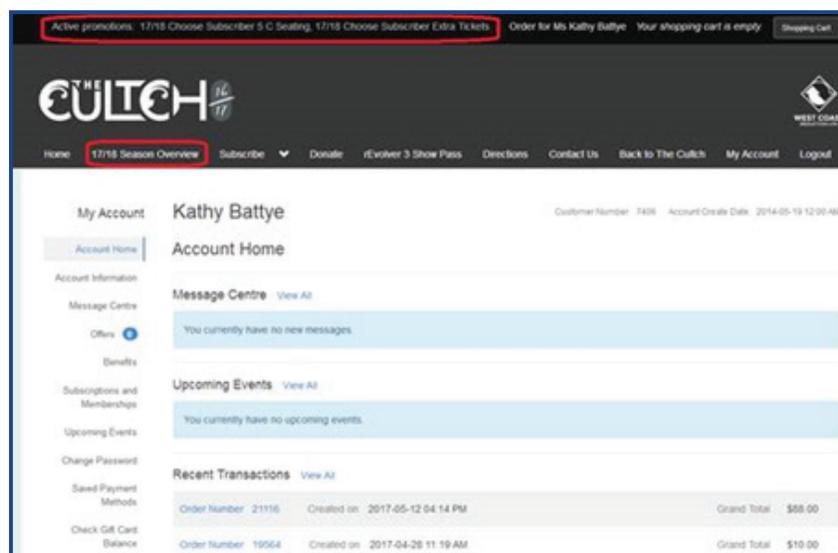
To book in your tickets online, you will need to log in to your account here:

<https://tickets.thecultch.com/Online/>

At the top of your screen you will see a **“My Account”** Button.



Once you've logged in you will be directed to your patron centre as displayed below.



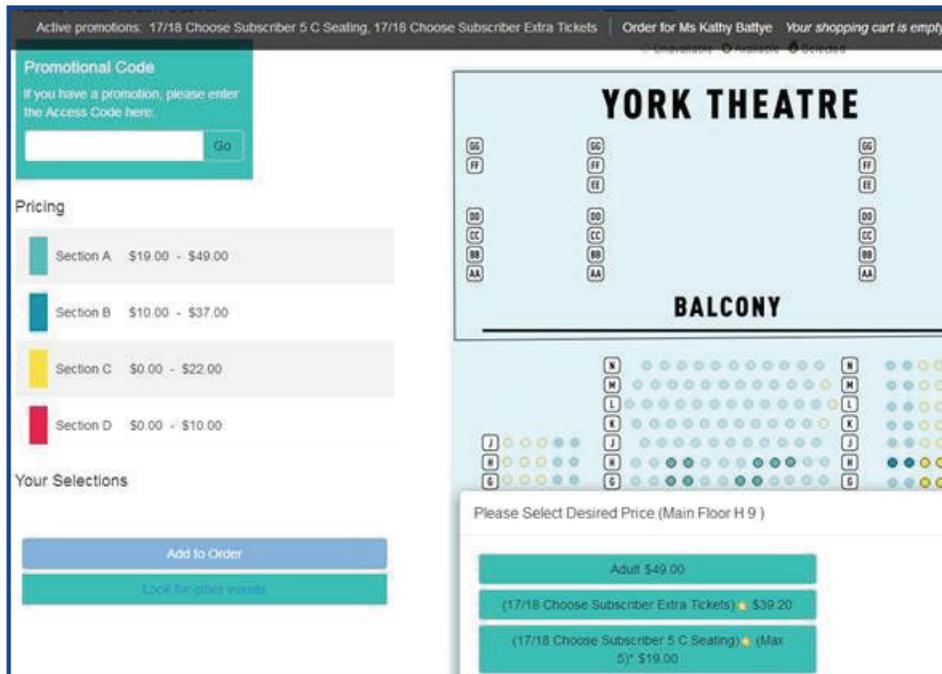
Under our logo, you will see a tab to look at the 19/20 season. In order to book tickets you will need to click on the tab that says **“19/20 overview”**. From there it will take you to a list of the 19/20 season shows.

**I've highlighted the top of the screen as it will show you the Subscription that you have purchased.*

Once the list is shown, you can click on **“buy tickets”** on any of the performances that you would like to book into your subscription.

When you go to click on a seat, you will need to select the option that reads **(19/20 Choose Subscriber 5 A Seating) (Max 5) \$19.00**.

The button above is for extra tickets which you can purchase at a discount of 15%-20% off of regular ticket prices.



Once you’ve selected your desired seat, click on **“add to order”**.

To select your next event, you will need to click on the **“look for other events”** button to take you back to the list of events.

***Just remember you are only able to book 1 ticket per show, per subscription.*

As always our box office is available to help **M-F 12:00PM- 6PM, Sat 12:00PM-4:00PM**.

Please feel free to call us at any time at **604-251-1363** and our agents will be happy to assist!

All the best,

Kathy Battye

Box Office Manager